



2019
ANNUAL IMPACT
REPORT



NFCC
North Fulton
Community Charities

NFCCHelp.org

THE NFCC 2019 LEADERSHIP TEAM

BOARD OF DIRECTORS

Mary Good
PRESIDENT

John Carpentier
VICE PRESIDENT

Bryan Apinis
TREASURER

Kathryn Albright
SECRETARY

Adwoa Awotwi

William Brower

Gina Daunt

Ken Davis

Julie Haley

Michael Hampton

Dr. Clara Herrera

John Hipes

Pastor Lee Jenkins

Stephanie Nelson

Matt Powell

Ted Schwartz

The Rev. Reginald Simmons

Steve Stroud

BOARD MEMBER EMERITUS

Dr. Malone Dodson

Lon Gratz

Bruce Gunning

Jeff Hamling

The Rev. Mr. Ed LaHouse

Stan Little

Mario Lizaso

Sylvia Patrick

Jim Pope

John Schiavone

David Sonenberg

NFCC STAFF DIRECTORS

Holly M. York – Executive Director

Gerard T. LaHatte – CFO

Eden Purdy – Programs

Carol Swan – Assistance

Jeff Rice – Operations

Melody Fortin – Food Pantry

Darlene Turk – Volunteers

Tina Adams – Thrift Shop



North Fulton Community Charities (NFCC) experienced great change in 2019. After nearly three decades serving as a board member and then first Executive Director, Barbara Duffy announced her retirement. Barbara received countless awards, honors, and recognitions from the community and hundreds of notes from volunteers, donors and families she helped during her tenure with NFCC. Our community thanked her for the work she started as a volunteer and the charity she built with all of you. I also started as a volunteer for NFCC many years ago and was fortunate to have Barbara as my mentor.

I was honored the Board of Directors selected me as the next Executive Director this past October and worked with Barbara until she retired at the end of 2019.

What other changes did we see at NFCC? Mary Good was elected President of the Board in 2019, which is the first time in the 36-year history of the organization that a woman has led the board. She has spearheaded a capital campaign to raise funds for a new building. This expansion will allow our assistance and education programs to be housed in a single building where we can provide wraparound services to our families.

Our services expanded to families by opening our food pantry six days a week and extending hours a few evenings a week. This has allowed us to reach more working families who can free up funds used on food to pay for housing. Additionally, we partnered with our schools to offer more ESOL classes. We typically have to turn away close to 100 adult ESOL learners each session—highlighting our need for more space.

We launched new events including the first annual Barbara's Bash, which honored Barbara's legacy and will honor someone each year in the community who exemplifies her standard of service. Our Ambassador program began with 20 dedicated volunteers to help share the NFCC story to the community.

With all the change, one thing hasn't changed—our mission, and our commitment to helping the families and individuals in North Fulton in need. Our mission is to build self-sufficiency and prevent homelessness and hunger in our community by providing emergency assistance and enrichment programs.

Because of you, our dedicated community, we were able to serve almost 10,000 individuals. You were the difference between a family being evicted or staying in their home. You were the difference between a senior having food on the table or going to bed hungry. You were the difference for a veteran getting the job coaching and career mentoring he needed to start a new path. You are the difference and what makes NFCC great. We can't thank you enough.

Sincerely,

— Holly M. York



“ This place has been able to provide me and my family with more than food and financial support! You guys have renewed my faith in humanity. Never have I had support from anyone like NFCC. I am overwhelmed by the love, care, concern, and generosity NFCC has given to us! My cup runneth over!

– A note from an NFCC Client ”

NFCC's mission is to build self-sufficiency and prevent homelessness and hunger in our community by providing emergency assistance and enrichment programs.

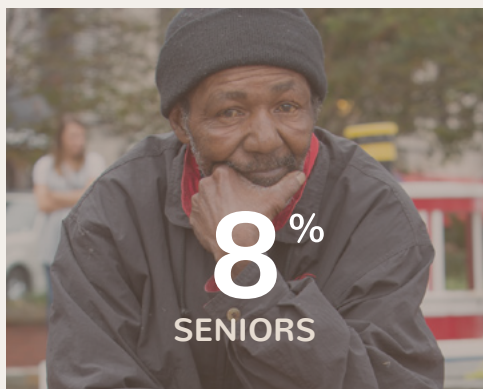
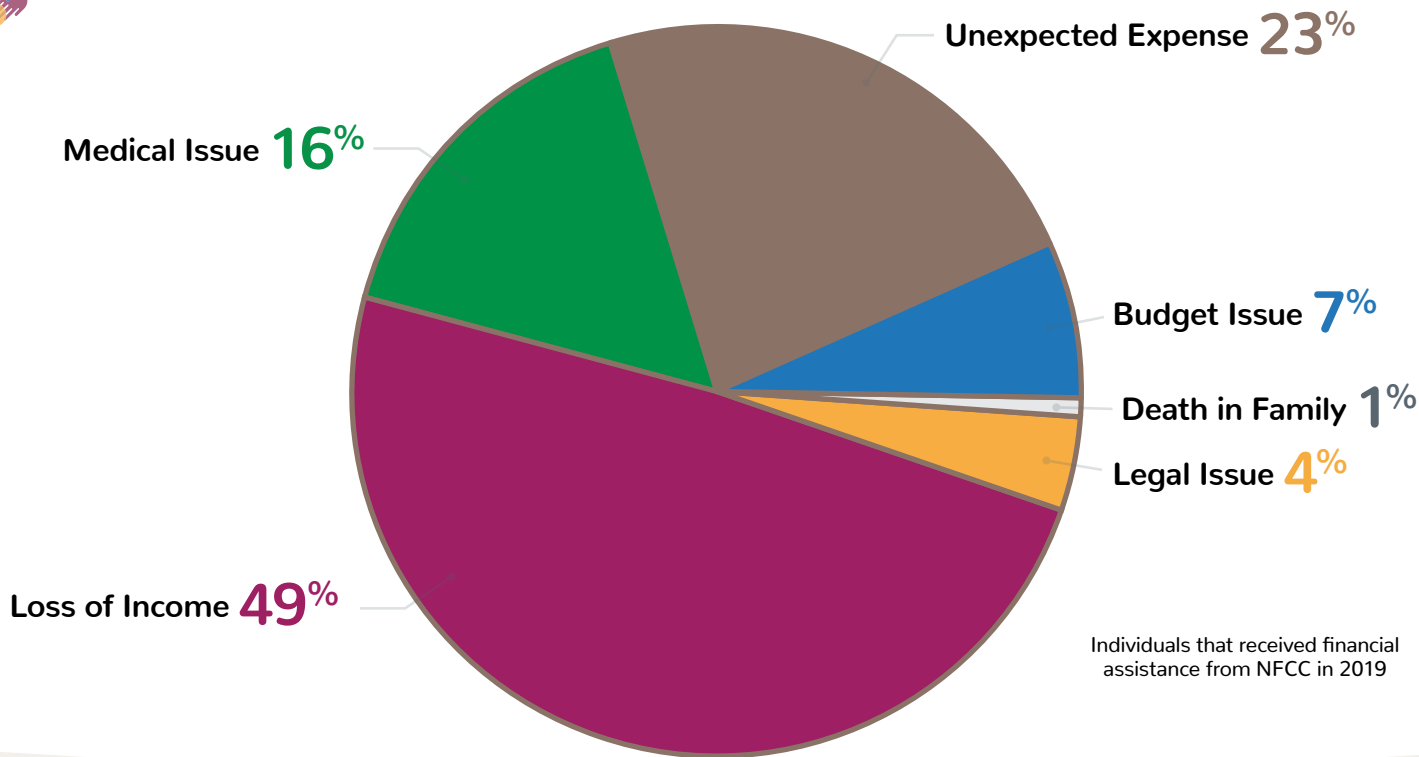
Together, we can help!

The Need in North Fulton

NFCC is the primary human services agency for residents in North Fulton County. We serve residents in a five-city area that includes Alpharetta, Johns Creek, Milton, Mountain Park, and Roswell. Although the cities in NFCC's service area are considered affluent, they are home to a growing population of families who are priced out of communities in which they live and work, often one paycheck, illness, or major expenditure away from homelessness.

In 2019, a family of four earning \$25,750 or less is considered to be in poverty. According to the US Census Bureau, **there are over 30,000 North Fulton families living below this poverty line.** They represent 8% of the population in North Fulton.

Why do individuals and families come to NFCC for assistance?



NFCC served
9,445
men, women and children
across North Fulton



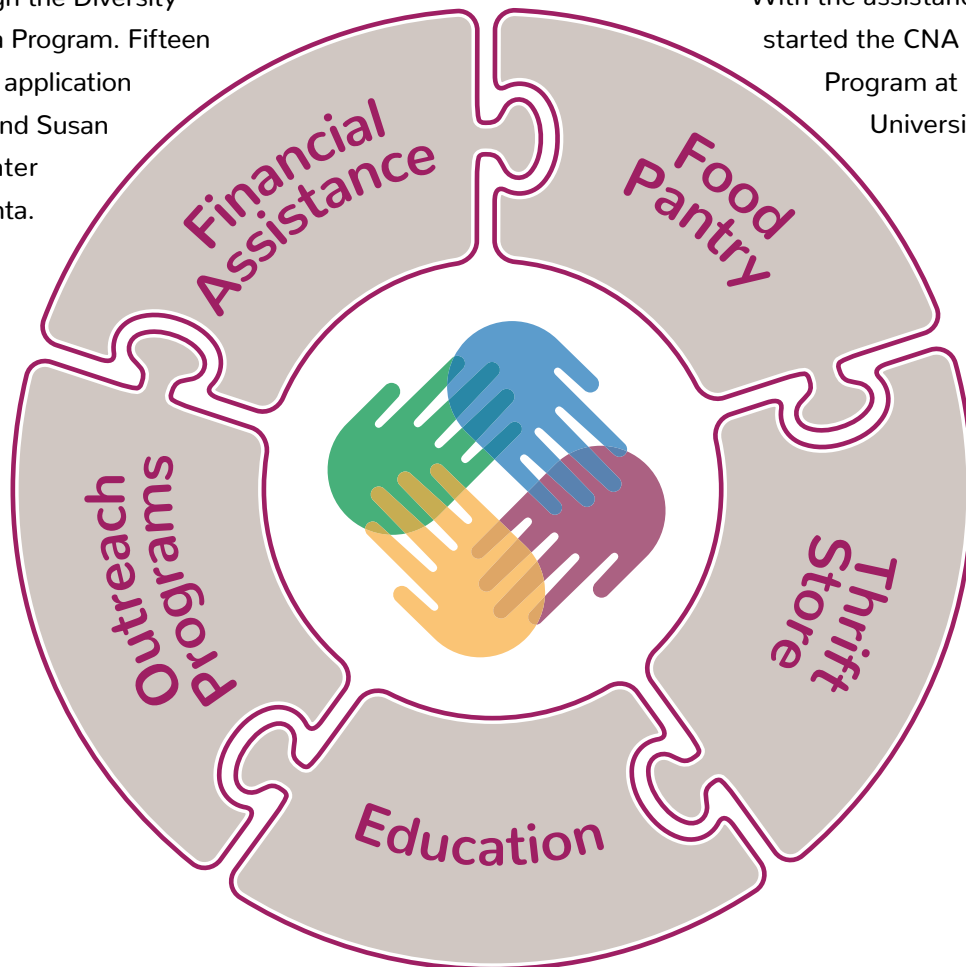
How We Help



Originally from Kenya, **Susan I.** was living in the U.K. in 2002 when she applied to come to the U.S. through the Diversity Immigrant Visa Program. Fifteen years later, her application was selected and Susan and her daughter moved to Atlanta.

Susan was a support worker in the U.K., which is similar to a CNA assistant, but companies in the U.S. were unwilling to hire her without U.S. certifications. She found a job at a local grocery store, but when her hours were cut from full-time to part-time Susan struggled to make ends meet. The local elementary school that her daughter attended told Susan about the NFCC holiday program. Susan came to NFCC to sign up for the program and found out

about all the other opportunities NFCC offered. She took advantage of the free job coaching and made a plan to get her CNA certification. "I like helping people and that is what I've always wanted to do," she said. Susan applied to receive tuition assistance through the MJK Education Fund. The MJK Education Fund was created in partnership with the McKemie family to help NFCC clients obtain certifications or degrees in healthcare related careers. With the assistance, Susan started the CNA Certification Program at Kennesaw State University in January.



Financial Assistance • When individuals and families can no longer stretch limited income, they turn to NFCC for emergency assistance and support. NFCC caseworkers assess each situation, determine eligibility, and make assistance recommendations. Eligible individuals can receive a rent/ mortgage subsidy or payment for utility bills or other emergencies, allowing families to meet housing obligations and remain in their homes. Case workers also initiate in-house and partner referrals for social service supports, childcare, medical care and other critical needs. In 2019, our financial assistance team met with 2,517 individuals for one-on-one personal interviews.



2,517 Individuals

Food Pantry • The NFCC food pantry is one of the largest and busiest in the area, filling 31,035 food orders in 2019. Many individuals and families use the NFCC food pantry to supplement SNAP benefits and stretch food budgets, freeing income to pay rent and other household bills and reducing the need to make the difficult choice of buying food or paying for utilities, housing, medicine, or other critical needs.



The NFCC Food Pantry is a client choice pantry, which enables families to make food selections from a menu of grocery items, offering a degree of independence and dignity to a humbling and stressful situation. There are more than 30 restaurants, grocery stores and community gardens that participate in our food recovery program to make sure good food gets in the hands of those who need it before it is wasted. Thanks to these partners, 67% of the food pantry orders in 2019 received fresh produce.

“When I visit a family representing St. Vincent de Paul, we review all of the family expenses. I have been to apartments where there is little or no food in the home. I share with them that getting food from the NFCC Food pantry will save them \$300-\$500 per month. That’s a lot of money! The NFCC food pantry does a fantastic job helping families.”

– Paul Y., St. Vincent de Paul
Case Manager

**1,000 Bags a Day Filled
in the Food Pantry**



Education • NFCC helps guide individuals toward self-sufficiency by identifying and eliminating the barriers that lead to crisis and keep families mired in poverty. We offer free ESL, GED, and money management classes, complemented by a range of services that include Government benefits screening and processing, job coaching, free tax preparation, legal aid, and personal financial coaching—all of which are offered in English and Spanish. The program provides free childcare and evening classes that allow single and working parents the opportunity to attend.

1,321 Participants



Thrift Shop • Individuals and families who qualify for financial assistance also receive thrift shop vouchers that enable them to select free clothing and shoes as well as other necessities from the NFCC Thrift Shop. Whether it is a suit for an interview, a new pair of pants or shoes for a child during a growth spurt or work clothes for a new job, the thrift shop program helps families and individuals stretch their limited budgets while providing them with the dignity to shop and select items that work best for their situation and family.

\$215,542 – Value of Clothes, Shoes and Other Items Given Away to 3,299 Men, Women and Children

Outreach Programs • Community outreach programs help families offset financially-burdensome seasonal purchases. We provide low-income families with backpacks and school supplies, warm coats, Thanksgiving groceries, and holiday assistance, which includes grocery store gift cards, toys and gifts for children, and gift baskets for seniors.

4,457 Individuals Served!



Powered By Volunteers



President of the Board Mary Good volunteers in our Food Pantry every week

From food pantry volunteer to President of the Board of Directors.

Mary Good was first introduced to NFCC by Deacon Ed LaHouse of St. Thomas Aquinas Catholic Church. Deacon LaHouse was an early supporter of NFCC and urged Mary to come volunteer. After just one visit to our food pantry she was hooked. "I always challenge people I meet to volunteer just one day with me to see the amazing work happening," said Mary. "Once they see for themselves, they want to join us in making a difference in the lives of the families we help."

Volunteer of the Year - Mark Owens. Mark retired from Norfolk Southern company in 2017 after a 40-year career. He quickly found himself looking for his next project. He started as a Food Recovery Volunteer in the NFCC Food Pantry with his wife one day a week and now spends up to four days a week volunteering at NFCC. Mr. Owens also serves on the NFCC Advisory Board.

The 2019 Volunteer of the Year, Mark Owens with NFCC Executive Director, Barbara Duffy



4,871 Volunteers
Served 88,315 Hours



A FAMILY STORY



When "Danny's" wife died unexpectedly, he was thrust into the role of single dad for his 10 and 12-year old girls. On top of dealing with the grief of losing his wife, he was struggling to provide for his family. He lost his job at a local car dealership after a back injury and the family didn't have reliable transportation for job searching, getting the girls to activities or even to the grocery store. When "Danny" came to NFCC, he teared up in frustration. The case workers worked with "Danny" to get food from the NFCC food pantry, listened to his frustrations and helped him apply for a donated car for his family.

"The donated car means so much for my family life," "Danny" said. "My daughters can participate in after school programs now, one plays an instrument. The food is a huge help, it fills in so many gaps and we are grateful there is so much produce and greens...it is expensive to eat healthy. NFCC is a beautiful thing."

Donors & Supporters

Barbara's Bash

The inaugural Barbara's Bash at the Atlanta Athletic Club on September 14 raised over \$150,000 in net proceeds to help low-income families in need. The fundraiser honored longtime Executive Director Barbara Duffy, who retired at the end of 2019. It was one of the biggest and most successful fundraisers NFCC has ever hosted.



Emory Johns Creek Hospital was the gold sponsor for the evening. **Northside Hospital** was a silver sponsor and **Georgia Power** and **Synovus** were both bronze sponsors.

Spring Golf Events

NFCC hosted two golf-themed events in 2019 raising over \$100,000 to help low-income families in need. The 11th Annual Swing Into Action Golf Tournament presented by **Northside Hospital** was held at the Country Club of the South on April 29. Other major sponsors included **CAS Group**, **Charity Guild of Johns Creek**, **Renasant Bank** and **Roswell Presbyterian Church**.



Play FORE Good, presented by **Synchrony** at Topgolf on April 25, was a new event for non-golfers looking to learn more about NFCC. Other major sponsors included **DataScan**, **Smith & Howard** and **Morgan Stanley**.

“We are grateful that we are in a position to support this wonderful organization. It is a great place for those who need help. We like that life lesson resources are offered along with the assistance so that people can become more self-sufficient.”

– Tom C.
NFCC Donor



Thanks to community shoppers, the NFCC Thrift Shop generates over \$1 million to help support the mission each year.

TOP SUPPORTING ORGANIZATIONS

\$100,000+

Fulton County
North Point Community Church
SunTrust

\$50,000+

City of Roswell
Locumtenens.com
Roswell Presbyterian Church
The Imlay Foundation
United Way of Greater Atlanta

\$25,000+

Eagles Nest Bible Fellowship Church
Northside Hospital
Synchrony Financial
Trailsend Foundation

\$10,000+

Alpharetta First United Methodist Church
Bank of America Foundation
Charity Guild of Johns Creek
Convergence Acceleration Solutions
Emory Healthcare
Fulton School Employees' Charitable Fund
Kimberly-Clark
LexisNexis
Mary Allen Lindsey Branan Foundation
Northminster Presbyterian Church
Perimeter Church
PNC Foundation
Roswell Rotary Club
Roswell United Methodist Church
St. David's Episcopal Church
St. Peter Chanel Catholic Church
St. Thomas Aquinas Catholic Church
Stockel Family Foundation
Synovus
Zion Missionary Baptist Church

List represents calendar year 2019 donors. NFCC does not publish the names of individual donors.

Partners

NFCC recognized the Partners of the Year at the Annual Community Breakfast presented by WellStar North Fulton Hospital on November 14, 2019.



Civic Partner of the Year • Greater North Fulton Chamber of Commerce (GNFCC).

NFCC has worked with the GNFCC from the beginning. NFCC participates in and is a beneficiary of their Leadership North Fulton program and enjoys the many opportunities to connect the charity to other partners.



Business Partner of the Year • DataScan.

A technology company based in downtown Alpharetta, DataScan has been volunteering and partnering with NFCC for over 10 years. Matt Powell, DataScan's CFO, serves on the NFCC Board of Directors. DataScan's parent company, JM Family Enterprises donated \$50,000 to NFCC in recognition of the good work DataScan has done with the charity in the community.



CROSS OF LIFE
LUTHERAN CHURCH

Join Hands • Touch Hearts • Change Lives

Faith Partner of the Year • Cross of Life

Lutheran Church. Cross of Life Lutheran Church has been a supporter and donor since the 1980's. The church volunteer "Geaners" pick up and deliver recovered food from area grocers for the NFCC Food Pantry. The church has been one of the primary partners of the North Fulton Warming Center.

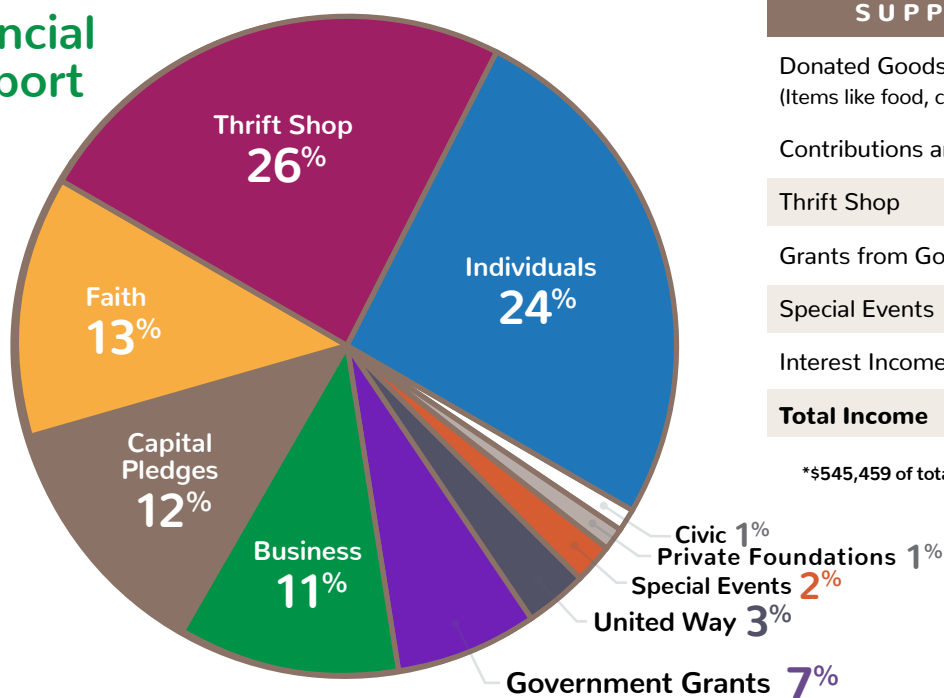


Audited Financial Statement

By the Numbers

The complete copy of the Audited Financial Statement for Fiscal Year 2019 from July 1, 2018 to June 30, 2019 is available on our website at nfcchelp.org.

Financial Support

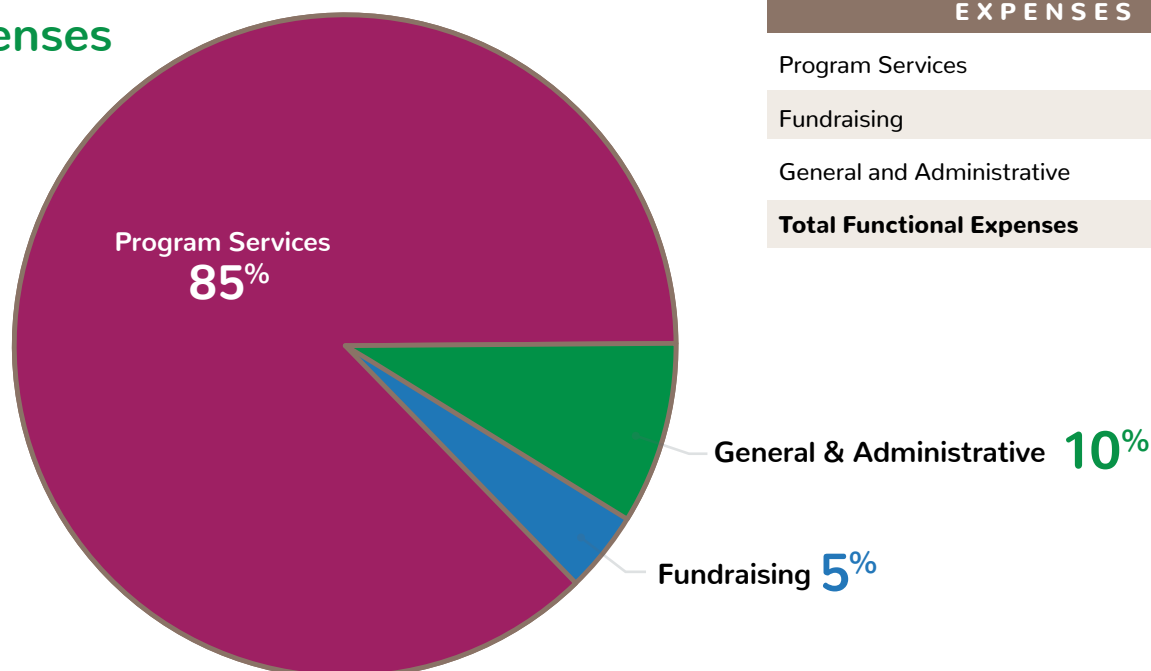


SUPPORT & REVENUE

Donated Goods (Items like food, clothing, vehicles, holiday items, etc.)	\$2,511,453
Contributions and Grants	\$2,900,184
Thrift Shop	\$1,186,965
Grants from Government Agencies	\$312,399
Special Events	\$110,445
Interest Income	\$3,727
Total Income	\$7,025,173

*\$545,459 of total income restricted for capital expansion

Expenses



EXPENSES

Program Services	\$5,307,108
Fundraising	\$294,442
General and Administrative	\$650,468
Total Functional Expenses	\$6,252,018

Together, we can help!



DONATE



VOLUNTEER



SHOP



ADVOCATE

NFCC's mission is to build self-sufficiency and prevent homelessness and hunger in our community by providing emergency assistance and enrichment programs.

[Please Visit NFCCHelp.org for More Information](https://nfcchelp.org)



2019
ANNUAL IMPACT
REPORT



NFCC
North Fulton
Community Charities