

Thank you so much for your help! I just needed help for that month before I started working a new job. It was an incredibly pleasant experience and I thank you so much for being there when I needed help.

NFCC was such a blessing when I lost my job during COVID-19.

Thank you for everything that you do! It's hard to be a single mom, it's even harder right now during COVID times. Your help literally helps people to stay alive. THANK YOU!

COVID-19 E D I T I O N

Very thankful for everything you have done for us. I use the food pantry every week. I don't know what I would do without it.

I never thought we'd need the help from anyone because all I try to do is work hard and get the bills out of the way, but this COVID-19 has had us in a difficult moment. Y'all are amazing for helping the community.

Thank you so much for helping me in my time of need. I truly appreciate what was done. Thank you for helping me keep a roof over me and my son's head.

2020 ANNUAL IMPACT REPORT



NFCC
North Fulton
Community Charities

NFCCHelp.org

THE NFCC 2020 LEADERSHIP TEAM

BOARD OF DIRECTORS

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NFCC STAFF DIRECTORS

Holly M. York – Executive Director

Jeff Rice – Finance

Sherri Morgan – Development

Carol Swan – Assistance

Marten Jallad – Thrift Operations

Melody Fortin – Food Pantry

Darlene Turk – Volunteers

Sheila Sillitto – Communications



When I started my new position as executive director at the beginning of 2020, I had a plan for the year and my top goals for NFCC. However, those plans changed quickly as we were confronted with a global pandemic that jeopardized the health and economic security of our neighbors. As hundreds of new families reached out for help, we had to work quickly to focus on basic needs for food and financial assistance while moving many of our programs virtual for social distancing. The individuals



and families most affected by COVID-19 are the ones struggling on the front line keeping our stores stocked and medical offices open to keep our economy and community working.



Our Annual Impact Report this year is the story of COVID and our continued commitment to help prevent hunger and homelessness.

Despite challenges, we have remained opened. We pivoted with the use of technology for online food orders,



generated virtual appointments for assistance and held zoom classes and coaching.

2020 was Unprecedented, Unbelievable, Unnerving—the **UN** year. Yet our community made it the **UNITED** year.

As we continue to navigate through a global pandemic, financial crisis, political turmoil, and discussion on racism, we are acutely aware that any progress we make in our mission was a result of the community's commitment. Together, we can help our community thrive.

Sincerely,

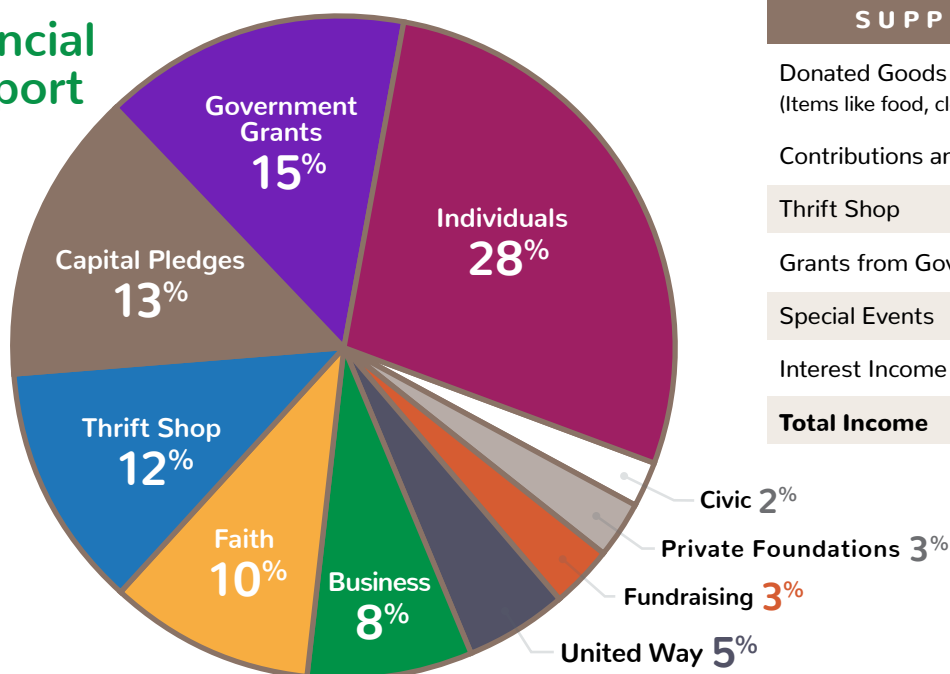
— Holly M. York

Audited Financial Statement

By the Numbers

The complete copy of the Audited Financial Statement for Fiscal Year 2020 from July 1, 2019 to June 30, 2020 is available on our website at nfcchelp.org.

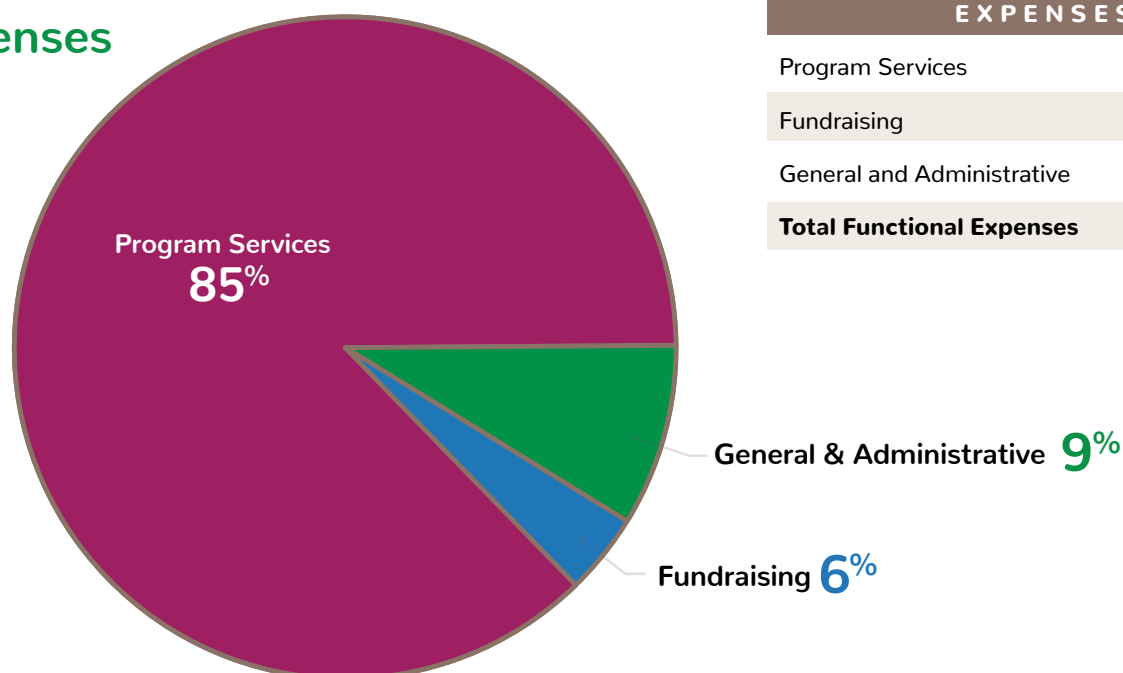
Financial Support



SUPPORT & REVENUE

Donated Goods (Items like food, clothing, vehicles, holiday items, etc.)	\$2,188,991
Contributions and Grants	\$4,712,029
Thrift Shop	\$836,784
Grants from Government Agencies	\$992,049
Special Events	\$175,218
Interest Income	\$14,897
Total Income	\$8,919,968

Expenses



EXPENSES

Program Services	\$5,221,271
Fundraising	\$357,990
General and Administrative	\$552,240
Total Functional Expenses	\$6,131,501

Helping Our Community Through COVID-19

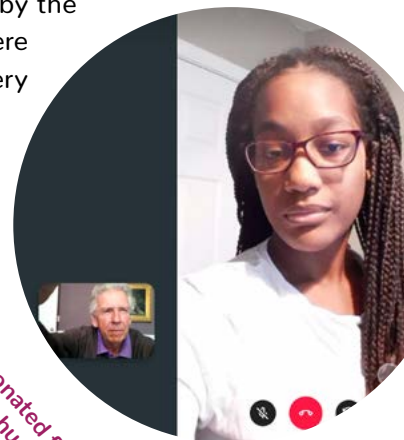
NFCC has been helping those in need in our community for over 37 years, but 2020 is the first year that we have served in the midst of a global pandemic. Along with the rest of the world, we pivoted over and over again so we could stay open and serve. Safety protocols and social distancing changed every program at NFCC. We had to figure out how to get resources to the families that were hit hard by the pandemic both physically and economically. While some programs went online, others were socially distanced. Thanks to our generous community who continued to support us at every step along the way, we stayed open and continued to be a safe haven for our community during this unprecedented crisis.

Provides assistance for rent, utilities and other basic needs on an emergency basis to help individuals and families remain in their homes.

Financial Assistance

Distributes a wide selection of donated food and household products to prevent hunger and supplement limited food budgets.

Food Pantry



Helps families offset financially burdensome seasonal purchases such as back to school, warm coats, Thanksgiving food and holiday toys.

Outreach Programs

Supplies individuals and families in need with free clothing assistance and is open to the community at bargain prices to support the mission.

Thrift Shop

Education

Offers individuals a path to self-sufficiency through classes, programs and services including ESL, GED, money management, free tax preparation and more.



Programs



Mary Brown (above) received a senior gift basket through NFCC's holiday program. Her letter of thanks (at right) expresses how so many families felt when they received help from NFCC during the pandemic.

Dear NFCC,

The Christmas basket delivered to me is overwhelming! I could never have dreamed of receiving such a beautifully crafted gift, and I thank you from the bottom of my heart!

Recent and ongoing exposure to so much inhumanity, loss, pain, suffering, and uncertainty, had affected me deeply in ways that I had not been fully aware until I received your gift! The wrapping, the carefully selected content, and the stylish basket spoke so loudly to the care NFCC has for Georgians that it opened a floodgate of pent up emotions, and centered me again on the kindness that still exists in this world!

Today, my heart is full with the warmth and gentleness of the human touch delivered by NFCC and its benefactors.

There is an old adage that says: "Flowers leave their fragrance on the hands that bestow them." May the fragrance on the hands and lives of the many people who make NFCC possible follow each of you for years to come!

With appreciation,

Mary Brown

2020 HIGHLIGHTS

- NFCC served **8,454** men, women and children across North Fulton.
- **28%** of families came to NFCC for the **first time**.
- Over **\$1.4 million** in direct financial assistance provided to keep families in their homes — a 56% increase.
- NFCC provided food a total of **17,543** times.
- **584** adult learners participated in ESL, GED test preparation and other educational programs provided by NFCC.
- NFCC launched a **new clothing choice program** that makes it easier for families to select free clothing from the Thrift Shop.
- Over **1,000** families took part in NFCC's holiday programs for warm coats, Thanksgiving food and toys for the holidays.



Growing with Purpose: A CAPITAL CAMPAIGN

The vitality of a community depends on the well-being of all its residents.

North Fulton consistently ranks among the most affluent areas in Georgia. However, many neighbors working in public service, retail, and health care, live very close to the edge—one missed paycheck, illness, or major expenditure away from homelessness. For nearly 40 years, NFCC has cared for our community's residents with the focus to build self-sufficiency and prevent homelessness and hunger.

With the support of the community, NFCC has helped tens of thousands of families who struggle to stay housed, pay monthly bills, feed and clothe their families because they are experiencing a financial crisis. Three years ago, NFCC began to implement a strategic plan to expand our facilities and build capacity to serve these and future families in need.

The COVID-19 public health and economic crises further highlighted the urgency to build the capacity. As NFCC works to meet the increasing need for emergency assistance, we are simultaneously preparing for the increase in demand for workforce development and educational support programs for families for years to come.

Our expansion will double our existing space, renovate our food pantry and remodel our thrift store. The \$6.2 million Growing with Purpose capital campaign will increase capacity to deliver specialized support, programs, and services that help families meet their basic needs, achieve self-sufficiency and strengthen our community.

ABOUT THE PROJECTS

Food Pantry & Thrift Shop Renovations

Since 2005, the number of food pantry distributions has increased 120%. Space for food delivery, storage, sorting, staging and volunteers needed to serve the growth was inadequate. Additionally, the layout was inefficient.

Space limitations in the Thrift Shop restricted efficient intake of donated items, inventory management and our ability to display all donated items. Aging systems in the Thrift Shop were inefficient and could not adequately support both the free clothing program and retail store.

We took advantage of facility closures during the pandemic to renovate the food pantry and Thrift Shop housed in our existing building at 11270 Elkins Road. We reopened our expanded food pantry to clients in early August 2020. The Thrift Shop reopened after Labor Day.





The Barbara Duffy Center

In June 2020, we broke ground on The Barbara Duffy Center, named in honor of NFCC's first Executive Director who retired in 2019 after nearly 30 years of service.



The center will become the point-of-entry for individuals and families and provide needed space to expand case management, workforce development and education programs. Enhancements include:

FIRST FLOOR

- Welcome/Reception area
- 3 classrooms and 1 technology/computer center
- Expanded childcare space
- Offices, meeting rooms and work space

SECOND FLOOR

- Offices and work space
- Large board/multi-purpose room

Remaining unfinished space on the second floor will provide flexibility for future buildout for additional community needs.

COMMUNITY IMPACT

The new Barbara Duffy Center and the improvements to existing facilities will enable the expansion of existing NFCC programs, the addition of new programs and improved service delivery to the now skyrocketing number of neighbors in need as the public health and economic crises endure.

- Double the capacity for education and workforce readiness programs
- Enhance computer lab and offer technology training
- Enlarge childcare space to serve more families with bilingual childcare
- Expand meeting space for job and financial coaching and other individualized sessions
- Improve efficiencies in the food pantry to get food to families faster
- Increase the number of families that can access the clothing program
- Grow Thrift Shop revenue to support the mission

2020 SUPPORTING ORGANIZATIONS

\$100,000+



NORTH POINT
COMMUNITY CHURCH

\$50,000+

A Friend of the Charity
City of Alpharetta
City of Johns Creek
City of Roswell
Country Club of the South Charity Guild
Katherine John Murphy Foundation
Locumtenens.com
Trailsend Foundation

\$25,000+

Alpharetta First United Methodist Church
Ann Allen Cetrino Family
Atlanta Community Food Bank
Bank of America Charitable Foundation
Betty and Davis Fitzgerald Foundation
Convergence Acceleration Solutions
Credigy
Mount Pisgah United Methodist Church
Northside Hospital
PGA Superstore
Roswell Presbyterian Church
Roswell Woman's Club
Synchrony Financial
Tull Charitable Foundation

\$10,000+

Atlanta Foundation
Christ the Shepherd Lutheran Church
Community Foundation for
Northeast Georgia
Fellowship Bible Church
Fulton School Employees' Charitable Fund
Jackson Healthcare
J.B.Fuqua Foundation
JETT Communication
DataScan
Johns Creek United Methodist Church
Kimberly Clark
LexisNexis Risk Solutions
Northminster Presbyterian Church
Perimeter Church
Price for Congress
Roswell United Methodist Church
Rotary Club of Alpharetta
Rotary Club of Roswell
St. David's Episcopal Church
St. Peter Chanel Catholic Church
TE Certified Electrical
The Scott Hudgens Family Foundation
The Shannon Foundation
The Stockel Family Foundation
The Thomas M. and Irene B. Kirbo
Charitable Foundation
United Way of Greater Atlanta
Verint
Wells Fargo Foundation
Willett Family Foundation
Zion Missionary Baptist Church

\$5,000+

ACE American Insurance Company
ADP
Alpharetta Presbyterian Church
Apple
Atlanta Bar Association
Brady Ware & Company
Catholic Foundation of North Georgia
Chubb
C.L. Burks Construction
Cross of Life Lutheran Church
DanPak & Associates
First Baptist Church of Roswell
ForthRight Wealth Management
Gillman Insurance Problem Solvers
HP Company Foundation
Iberia Bank
John and Mary Franklin Foundation
North American Properties
North Side Woman's Club
Northbrook United Methodist Church
OneBeacon Insurance Group
Renasant Bank
Rotary Club of Johns Creek
Saconix
St. Aidan's Episcopal Church
St. Thomas Aquinas Catholic Church
Taylor Family Foundation
The Dowland Donor Fund
The Harris Family Charitable Fund
The Hartford Financial Services Group
Triton Claim Management
World Harvest Church





NFCC
North Fulton
Community Charities

A CAPITAL CAMPAIGN

Growing with Purpose

D O N O R S

\$100,000+



**The Fraser-Parker
Foundation**

**A Friend of
the Charity**



**NORTH POINT
COMMUNITY CHURCH**

**Olive and Roby
Robinson**



**The Joseph B.
Whitehead
Foundation**

\$50,000+

A Friend of the Charity
DataScan
Eagles Nest Church
Georgia Power Foundation
Kathie and Jim Pope
Mary and Chris Good
Michele and Mike Kendrick
Sue and Millard Choate
The Imlay Foundation

\$25,000+

Adwoa Atwoti
Alpharetta Presbyterian Church
Beth and John Carpentier
Dawn and Matt Broms
Judy and Mike Hampton
Julia Kennedy
Lisa and Bruce Gunning
LocumTenens.com
Patricia and Jeff Andrews
Roswell Presbyterian Church
Roswell United Methodist Church
St. Thomas Aquinas Catholic Church
Stephanie and Dave Nelson
The J.B. Fuqua Foundation
The Vasser Woolley Foundation Inc.

\$10,000+

Carol Geiger and Henry Anthony
Carol W. Harrison
Cathy and Doug Irvine
CFI Real Estate Holdings, Inc.
Charity Guild of Johns Creek
Cheryl and Mark Owens
Cheryl and Ted Schwartz
Credigy
Ed LaHouse
Hamida and Stan Little
Holly McBee York
Karen and Matt Powell
Kathy and Vernon Starr
Kerri and Dennis Booker
Margaret and Myron Marcinkowski
Northminster Presbyterian Church
Perimeter Church
Renasant Bank
Rotary Club of Alpharetta
St. Peter Chanel Catholic Church
Synovus
The Benjamin F. Brady
Charitable Foundation
The Page Family

\$5,000+

Alpharetta Methodist
Catherine and Bill Brower
Catherine and David McAnally
Community Foundation for
Northeast Georgia
Data Media Associates, LLC
IBEX IT Business Experts, LLC
Karen and John Hipes
Kathryn and Charles Curtis
Kathryn and Jeff Albright
Lisa Glauber Shippel
Martica and Lee Jenkins
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Miriam and Kenneth Davis
Misty Fernandez
North Georgia United Methodist
Housing and Homeless Council
Sherri Morgan
St. Aidan's Episcopal Church
St. James United Methodist Church
The Hartford
Tina Marie Bull
Zion Missionary Baptist Church

List represents all capital donors through 2020. The capital campaign is still open and accepting new donations.

Together, we can help!



DONATE



VOLUNTEER



SHOP



ADVOCATE

NFCC's mission is to build self-sufficiency and prevent homelessness and hunger in our community by providing emergency assistance and enrichment programs.

[Please Visit **NFCCHelp.org** for More Information](https://nfcchelp.org)



2020
ANNUAL IMPACT
REPORT



NFCC
North Fulton
Community Charities