

## Frequently Asked Questions

### What documents do I need to bring?

You must bring the following:

- Valid photo ID for taxpayer(s).
- A Social Security card for EACH family member. Original card preferred; copies may be accepted (at discretion of tax preparer).
- Taxpayer(s) MUST have all their W-2's. Pay stubs are not accepted.
- Form 1095-A: if the taxpayer received the Premium Tax Credit to help pay health insurance
- Child care provider letter - See template, last page
- Banking account routing information, if using direct deposit (a voided check or bank statement with routing number printed on it.
- A copy of last year's tax return, if available.
- Any document or information about money received from the IRS (Internal Revenue Service), including the advanced Child Tax Credit.
- All 1099 forms for other income, if any.
- Any other tax related documents.



Document examples

NOTE: Every adult listed on the tax form must sign the return.



### Is MyFreeTaxes free?

Yes, for households who make less than \$84,000 annually.

### If I make over \$84,000/year, will MyFreeTaxes redirect me to another paid site?

Yes.

### Can I receive free tax prep help from a specialist if I use MyFreeTaxes?

Yes, IRS trained and certified Helpline specialists are available at no cost virtually via email, chat, or phone to assist you with your tax prep needs. Visit <https://myfreetaxes.com/support> for more information.

## Disabilities, Translation, and Accommodations



### What languages are available for preparation assistance?

Spanish and Vietnamese are the primary languages available for translation. For all other languages, the site must be contacted directly for accommodations.